

ST-500 Series Inline PTSA Fluorometer Probes User Manual



March 23, 2020
Rev. 3.02

Pyxis Lab, Inc.
1729 Majestic Dr. Suite 5
Lafayette, CO 80026 USA
www.pyxis-lab.com

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Warranty Information

Confidentiality

The information contained in this manual may be confidential and proprietary and is the property of Pyxis Lab, Inc. Information disclosed herein shall not be used to manufacture, construct, or otherwise reproduce the goods described. Information disclosed herein shall not be disclosed to others or made public in any manner without the express written consent of Pyxis Lab, Inc.

Standard Limited Warranty

Pyxis Lab warrants its products for defects in materials and workmanship. Pyxis Lab will, at its option, repair or replace instrument components that prove to be defective with new or remanufactured components (i.e., equivalent to new). The warranty set forth is exclusive and no other warranty, whether written or oral, is expressed or implied.

Warranty Term

The Pyxis warranty term is thirteen (13) months ex-works. In no event shall the standard limited warranty coverage extend beyond thirteen (13) months from original shipment date.

Warranty Service

Damaged or dysfunctional instruments may be returned to Pyxis for repair or replacement. In some instances, replacement instruments may be available for short duration loan or lease.

Pyxis warrants that any labor services provided shall conform to the reasonable standards of technical competency and performance effective at the time of delivery. All service interventions are to be reviewed and authorized as correct and complete at the completion of the service by a customer representative, or designate. Pyxis warrants these services for 30 days after the authorization and will correct any qualifying deficiency in labor provided that the labor service deficiency is exactly related to the originating event. No other remedy, other than the provision of labor services, may be applicable.

Repair components (parts and materials), but not consumables, provided during a repair, or purchased individually, are warranted for 90 days ex-works for materials and workmanship. In no event will the incorporation of a warranted repair component into an instrument extend the whole instrument's warranty beyond its original term.

Warranty Shipping

A Repair Authorization (RA) Number must be obtained from Pyxis Technical Support before any product can be returned to the factory. Pyxis will pay freight charges to ship replacement or repaired products to the customer. The customer shall pay freight charges for returning products to Pyxis. Any product returned to the factory without an RA number will be returned to the customer. To receive an RMA you can generate a request on our website at <https://pyxis-lab.com/request-tech-support/>.

Pyxis Technical Support

Contact Pyxis Technical Support at +1 (866) 203-8397, service@pyxis-lab.com, or by filling out a request for support at <https://pyxis-lab.com/request-tech-support/>.

1 Introduction

The Pyxis ST-500 series inline fluorometer probes measure the concentration of fluorescence tracer PTSA (pyrenetetrasulfonic acid) in water. The standard ST-001 Tee Assembly provided with each ST-500/ST-500RO sensor, has two 3/4" female NPT ports and can be placed to an existing 3/4" sample water line. Pyxis Lab also offers 2" and 3" Tee formats for larger flow installations. The 4-20mA current output of the ST-500 probe can be connected to any controller that accepts an isolated or non-isolated 4-20mA input. The ST-500 series probes are smart devices. In addition to measuring fluorescence, the ST-500 series probes have extra photo-electric components that monitor the color and turbidity of the sample water. This extra feature allows automatic color and turbidity compensation to eliminate interference commonly associated with real-world waters.

The Pyxis ST-500 series probes have a short fluidic channel and can be easily cleaned. The fluidic and optical arrangement of the ST-500 series probes are designed to overcome shortcomings associated with other fluorometers that have a distal sensor surface or a long, narrow fluidic cell. Traditional inline fluorometers are susceptible to color, turbidity interference, and fouling, making them very difficult to properly clean.

The Pyxis ST-500 series probes use a narrow wavelength band gallium phosphide photodiode and high temperature-tolerant and humidity-resistant optical filters. This combination greatly enhances the robustness of the probes. It can be operated under a wide range of ambient conditions without the need of humidity and temperature regulation. The performance of the ST-500 series probes can be stable and consistent for a long period of time.

2 Specifications

Specification*	ST-500	ST-500RO	ST-500SS
P/N	50661	50669	50700
Range (ppb)	0-300	0-40	0-300
Resolution (ppb)	0.01		
Accuracy	±1% of reading		
Calibration	Two-point calibration against standard solution		
Outputs	4-20mA Analog Output, RS-485 Digital Output with Modbus protocol		
Installation†	Custom tee assembly (P/N: ST-001) with 3/4" female socket & NPT threaded ports		
Cable Length	5 ft with IP67 connectors		
Power Supply	22-26 VDC, 1 W		
Dimension inch (mm)‡	Length: 6.8 (172.7), Body Diameter: 1.44 (36.6)		
Weight lbs (g)	0.37 (170)	0.37 (170)	2.5 (1130)
Material	CPVC	CPVC	304 Stainless Steel
Operational Temperature °F (°C)	40-104 (4-40)	40-104 (4-40)	32-104 (0-40)
Storage Temperature °F (°C)	20-140 (-7-60)		
Pressure psi (MPa)	Up to 100 (0.7)	Up to 100 (0.7)	Up to 290 (2.0) at 149 °F (65 °C)
Enclosure Rating	IP67		
Regulation	CE		

* With Pyxis's continuous improvement policy, these specifications are subject to change without notice.

† The ST-500SS probe does not come with the custom tee assembly (P/N: ST-001). It has 3/4" female NPT threaded ports on the probe itself.

‡ See Figure 4 for ST-500SS dimensions.

3 Unpacking Instrument

Remove the instrument and accessories from the shipping container and inspect each item for any damage that may have occurred during shipping. Verify that all accessory items are included. If any item is missing or damaged, please contact Pyxis Lab Customer Service at service@pyxis-lab.com.

3.1 Standard Accessories

- Tee Assembly 3/4" NPT (1x Tee, O-ring, and Nut) P/N: ST-001
- 7-Pin Female Adapter/Flying Leads Cable (2 ft) P/N: MA-1100
- User Manual available online at www.pyxis-lab.com/support.html

3.2 Optional Accessories

 PYXIS INLINE SENSOR ACCESSORIES - SELECT*A*GUIDE 		
Accessory Name/Description	Part Number	Photo
Pyxis ST Series Cleaning Kit <i>(Includes 500mL Sensor Cleaner / Qtips & Pipe Cleaners)</i>	SER-01	
0.75" NPT Inline Sensor Tee Assembly <i>(All ST Series Sensors)</i>	50704	
2.0" NPT Inline Sensor Tee Assembly <i>(All ST Series Sensors)</i>	50756	
3.0" NPT Inline Sensor Tee Assembly <i>(All ST Series Sensors)</i>	50775	
ST-002 Inline Sensor Removal PLUG <i>(Allows ST Sensor Removal)</i>	ST-002	
ST Sensor Tee Replacement O-Ring <i>(All ST Series Tee's)</i>	MA-150	
MA-WB Bluetooth Adapter for All ST Series Sensors <i>(4-20mA & RS-485)</i>	MA-WB	
MA-485 USB Adapter for All ST Series Sensors <i>(4-20mA RS-485)</i>	MA-485	
Bluetooth PC to Handheld Adapter <i>(For uPyxis Firmware Updates)</i>	MA-NEB	
PowerPack 1 <i>(Single Channel Power Supply w/Bluetooth)</i>	MA-BLE-1	
PowerPack 4 <i>(Four Channel Power Supply w/Bluetooth)</i>	MA-BLE-4	
MA-1100 <i>(24" Flying Lead Cable for All ST Sensors)</i>	MA-1100	
MA-C10 <i>(10' Extension Cable for All ST Sensors)</i>	50738	
MA-C50 <i>(50' Extension Cable for All ST Sensors)</i>	50705	

Figure 1.

Pyxis®		PYXIS PTSA STANDARDS: SELECT-A-GUIDE					Pyxis®
Product Specification	PTSA-30	PTSA-50	PTSA-100	PTSA-200	PTSA-300	PTSA-1010	
P/N	PTSA-30	21002	21001	21000	21003	21004	
PTSA (ppb)	30 ± 0.5	50 ± 0.5	100 ± 1	200 ± 2	300 ± 3	100 ± 1	
Conductivity (µS)	< 20	< 20	< 20	< 20	< 20	1000 ± 10	
Container (oz. / mL)				16 / 500			
Storage Condition (°F)				40-104			
Shelf Life (Months)				6			
Net Volume (mL)				510 ± 10			
Total Weight (g)				600 ± 10			
Net Weight (g)				510 ± 10			

Figure 2.

4 Installation

4.1 ST-500 and ST-500RO Piping

The provided ST-001 Tee Assembly can be connected to a pipe system through the 3/4" female ports, either socket or NPT threaded. To properly install the ST-500 series probe into the ST-001 Tee Assembly, follow the steps below:

1. Insert the provided O-ring into the O-ring groove on the tee.
2. Insert the ST-500 series probe into the tee.
3. Tighten the tee nut onto the tee to form a water-tight, compression seal.

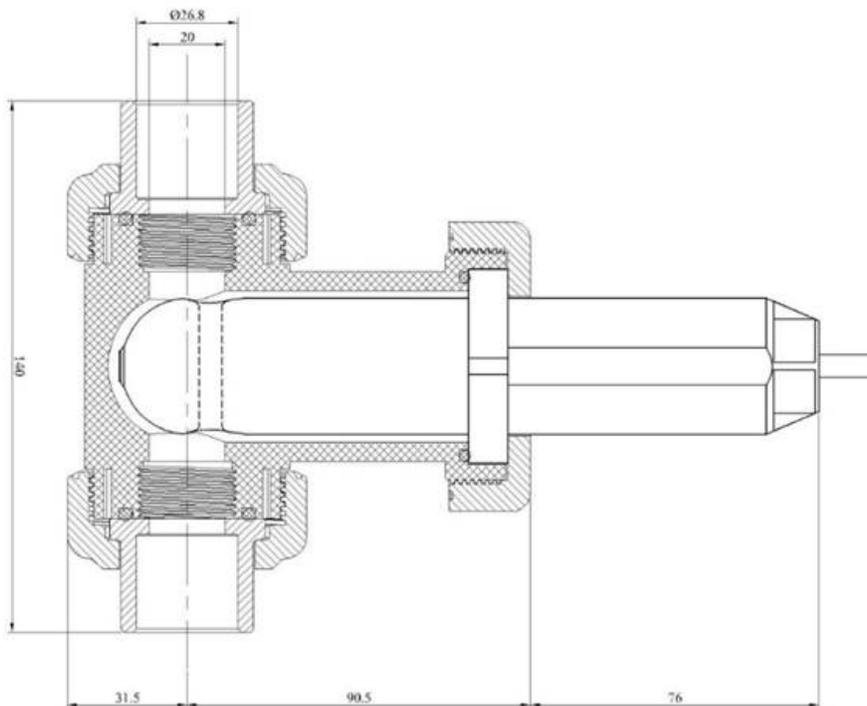


Figure 3. Dimension of the ST-500/ST-500RO and the ST-001 Tee Assembly (mm)

4.2 ST-500SS Piping

The ST-500SS probe has 3/4" female NPT threaded ports on the probe itself and therefore does not require a custom tee assembly. It is recommended that two 3/4" NPT to 1/4" tubing adapters are used to connect the probe to the sampling system. Sample water entering the probe must be cooled down to below 104 °F (40 °C). The probe can be held by a 1.75-inch pipe clamp or mounted to a panel with four 1/4-28 bolts. See Figure 4 for ST-500SS dimensions.

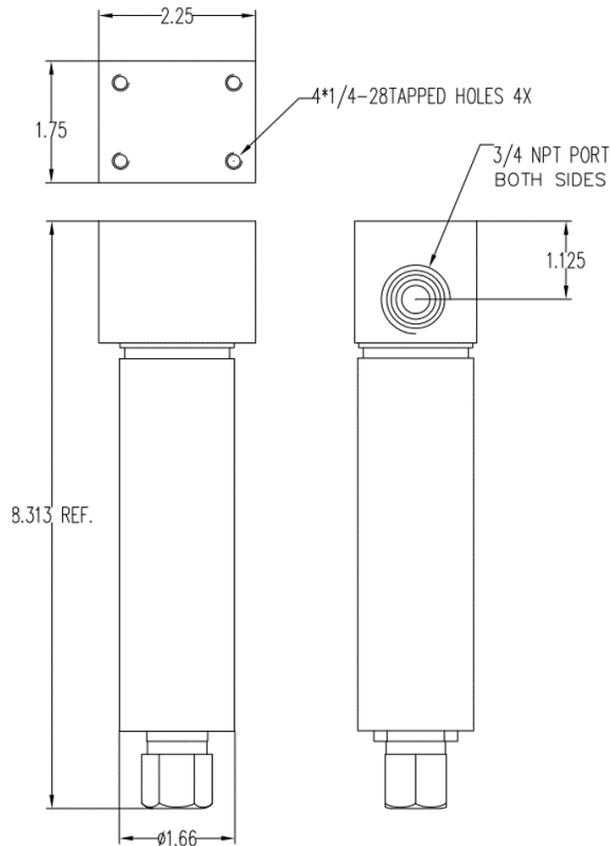


Figure 4. Dimension of the ST-500SS (inch)

4.3 Wiring

If the power ground terminal and the negative 4-20mA terminal in the controller are internally connected (non-isolated 4-20mA input), it is unnecessary to connect the 4-20mA negative wire (green) to the 4-20mA negative terminal in the controller. If a separate DC power supply other than that from the controller is used, make sure that the output from the power supply is rated for 22-26 VDC @ 65mA.

NOTE *The negative 24V power terminal (power ground) and the negative 4-20mA terminal on the ST-500 series probe are internally connected.*

Follow the wiring table below to connect the ST-500 series probe to a controller:

Wire Color	Designation
Red	24V +
Black	24V Power ground
White	4-20mA +
Green*	4-20mA -
Blue	RS-485 A
Yellow	RS-485 B
Clear	Shield, earth ground

* Internally connected to the power ground

4.4 Connecting via Bluetooth

A Bluetooth adapter (P/N: MA-WB) can be used to connect an ST-500 series probe to a smart phone with the **uPyxis®** Mobile App or a computer with the **uPyxis®** Desktop App.



Figure 5. Bluetooth connection to ST-500 series probe

4.5 Connecting via USB

A USB-RS485 adapter (P/N: MA-485) can be used to connect an ST-500 series probe to a computer with the **uPyxis®** Desktop App.

NOTE *Using non-Pyxis USB-RS485 adapters may result in permanent damage of the ST-500 series probe communication hardware.*

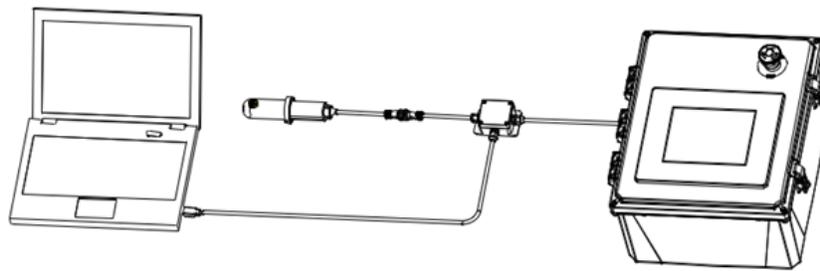
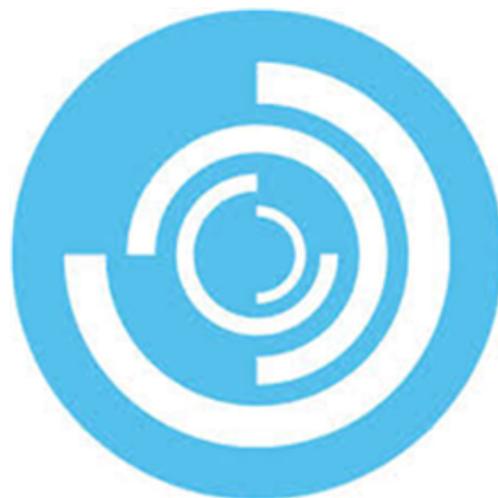


Figure 6. USB connection to ST-500 series probe

5 Setup and Calibration with uPyxis® Mobile App

5.1 Download uPyxis® Mobile App

Download **uPyxis®** Mobile App from [Apple App Store](#) or [Google Play](#).



uPyxis Mobile App



Figure 7.

5.2 Connecting to uPyxis® Mobile App

Turn on Bluetooth on your mobile phone (**Do not pair the phone Bluetooth to the ST-500 series probe**). Open **uPyxis®** Mobile App. Once the app is open the app will start to search for the sensor. Once the **uPyxis®** Mobile App connects to the sensor, press the **ST-500 series probe**.

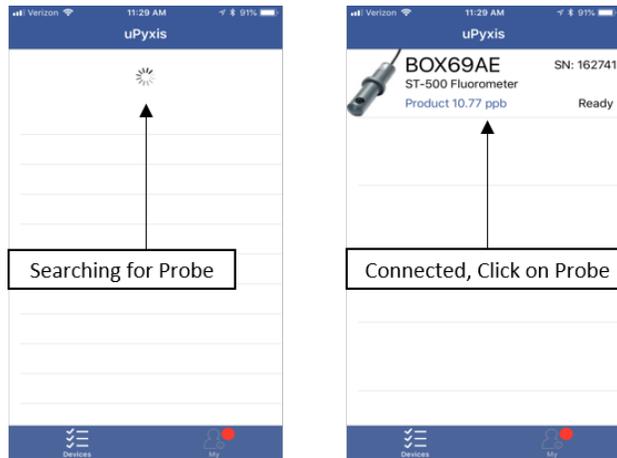


Figure 8.

5.3 Calibration Screen and Reading

When connected, the uPyxis® Mobile App will default to the **Calibration** screen. From the **Calibration** screen, you can perform calibrations by pressing on **Zero Calibration**, **Slope Calibration**, and **4-20mA Span**. Follow the screen instructions for each calibration step.

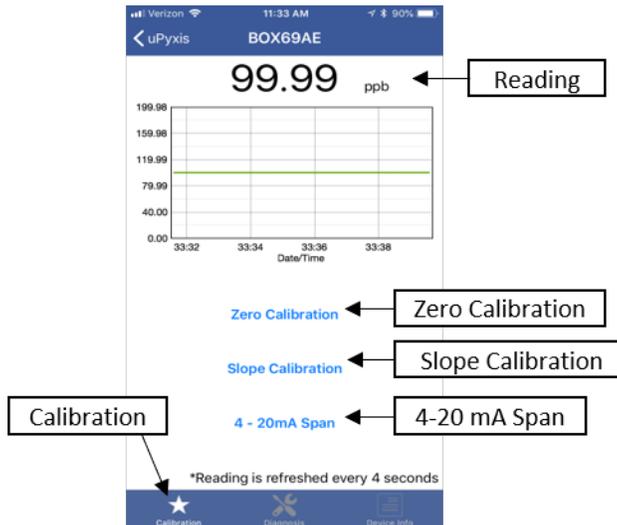


Figure 9.

5.4 Diagnosis Screen

From the **Diagnosis** screen, you can check the diagnosis condition as well as **Export & Upload**. This feature may be used for technical support when communicating with service@pyxis-lab.com.

To perform a probe cleanliness check, first select the **Diagnosis Condition** which defines the fluid type that the ST-500 series probe is currently measuring, then press **Cleanliness Check**. If the probe is clean, a green **Clean** message will be shown. If the probe is partially fouled, a yellow **Becoming Dirty** message will be shown. If the probe is severely fouled, a red **Dirty** message will be shown. In this case, follow the procedure in the **Methods to Cleaning ST Series Probe** section of this manual.

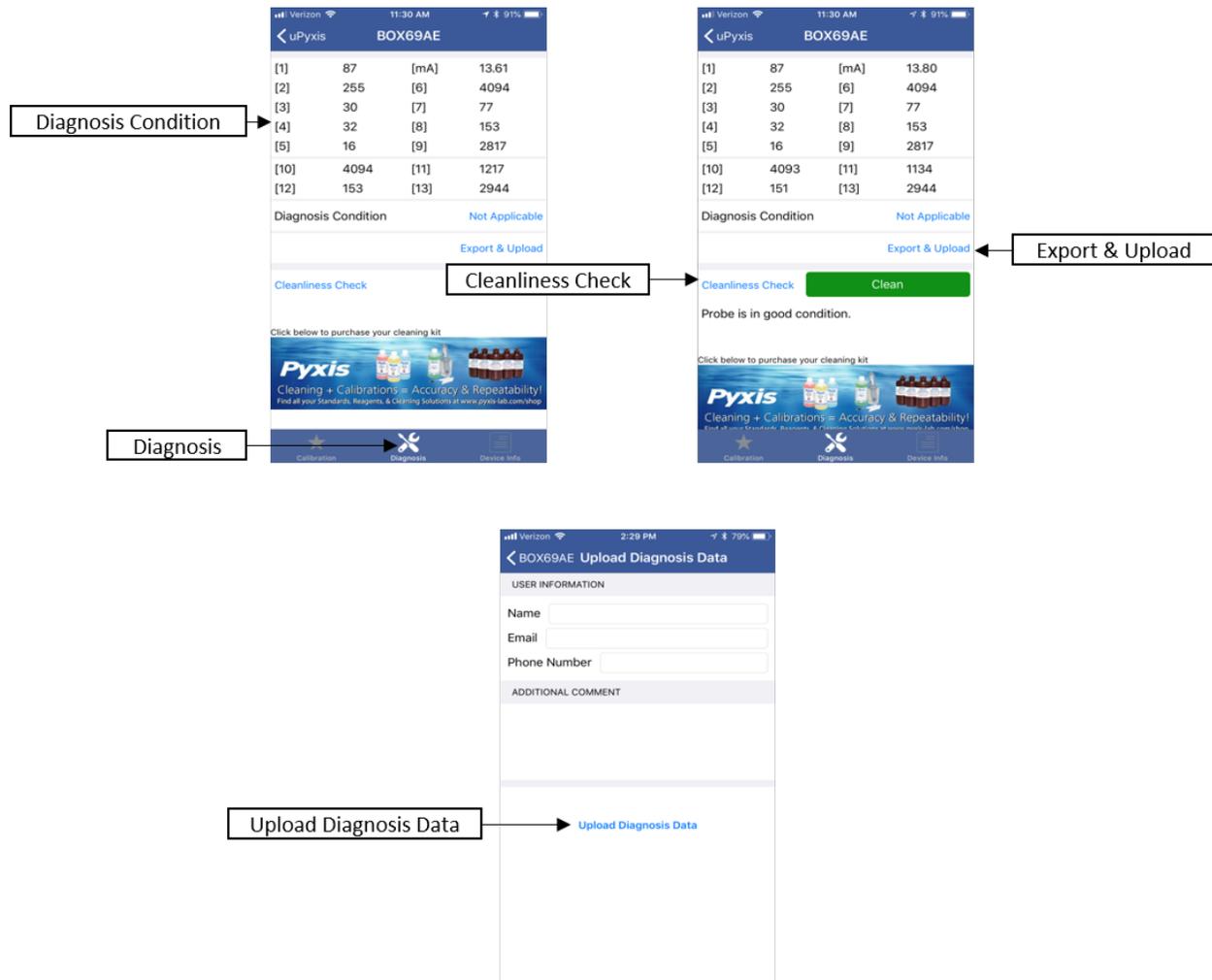


Figure 10.

5.5 Device Info Screen

From the **Device Info** screen. You can name the Device or Product.



Figure 11.

6 Setup and Calibration with uPyxis® Desktop App

6.1 Install uPyxis® Desktop App

Download the latest version of **uPyxis®** Desktop software package from: <http://www.pyxis-lab.com/support.html> this setup package will download and install the Microsoft.Net Framework 4.5 (if not previously installed on the PC), the USB driver for the USB-Bluetooth adapter (MA-NEB), the USB-RS485 adapter (MA-485), and the main **uPyxis®** Desktop application. Double click the **uPyxis.Setup.exe** file to install.

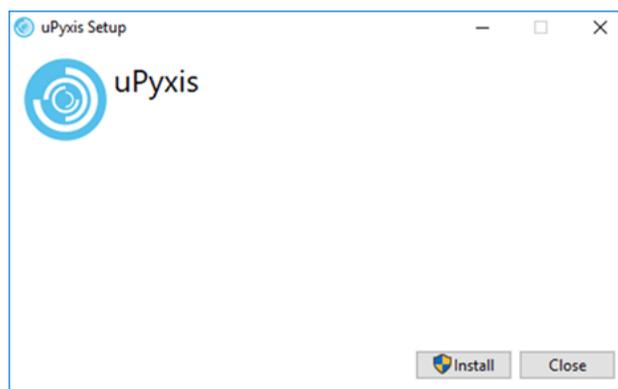


Figure 12.

Click **Install** to start the installation process. Follow the screen instructions to complete the USB driver and **uPyxis®** installation.

6.2 Connecting to uPyxis® Desktop App

When the uPyxis® Desktop App opens, to find your device, click on **Device**, then **Connect via USB-RS485**.



Figure 13.

6.3 Information Screen

Once connected to the device, a picture of the device will appear on the top left corner of the window and the uPyxis® Desktop App will default to the **Information** screen. On the **Information** screen you can set the information description for **Device Name** and **Product Name**, then click **Set** to save.

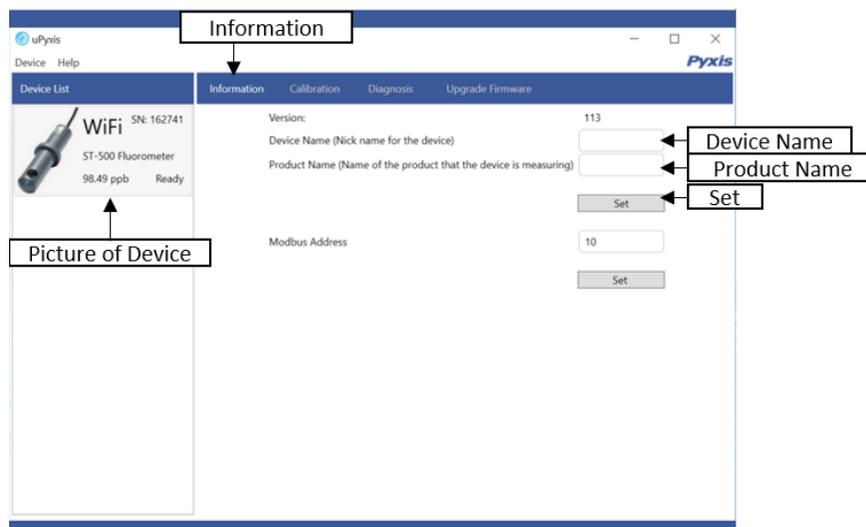


Figure 14.

6.4 Calibration Screen

To calibrate the device, click on **Calibration**. On the **Calibration** screen there are three calibration tabs, **Zero Calibration**, **Slope Calibration**, and **4-20mA Span**. The screen also displays the reading of the device. The reading refresh rate is every 4 seconds.

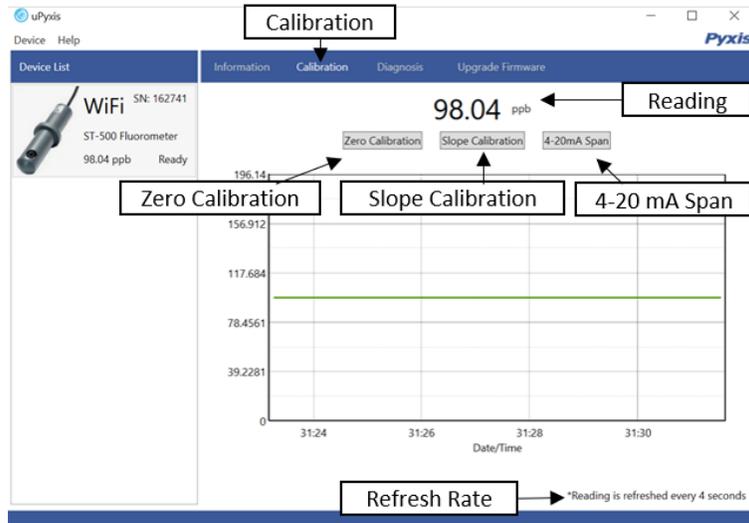


Figure 15.

6.4.1 Zero Calibration

To perform Zero Calibration, click on **Zero Calibration**. Then follow the instruction on how to calibrate, then click **Ok**.

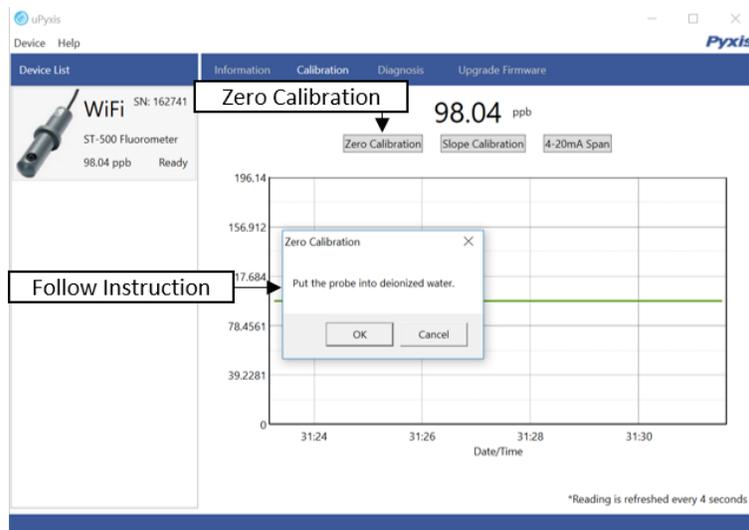


Figure 16.

6.4.2 Slope Calibration

To perform Slope Calibration, click on [Slope Calibration](#). Then follow the instruction on how to calibrate, then click [Slope Calibration](#).

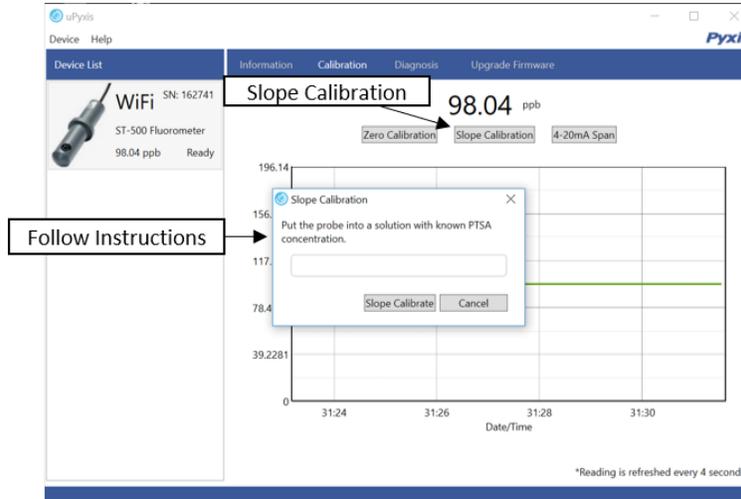


Figure 17.

6.4.3 4-20mA Span

To perform 4-20mA Span, click on [4-20mA Span](#). Then follow the instructions provided to alter the 4-20mA output span of the sensor, then click [Set 20mA Span](#). Each sensor format will have a maximum 20 mA range allowed. 4-20mA Span setup must be maintained within the limit of its respective sensor.

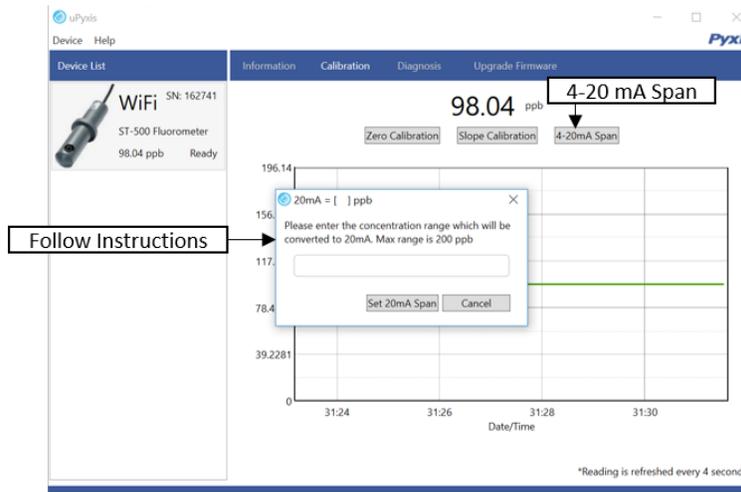


Figure 18.

6.5 Diagnosis Screen

After the device has been calibrated and installation has been completed, to check diagnosis, click on **Diagnosis**. When in the **Diagnosis** screen you can view the Diagnosis Condition of the device. This feature may be used for technical support when communicating with service@pyxis-lab.com.

To perform a probe cleanliness check, first select the **Diagnosis Condition** which defines the fluid type that the ST-500 series probe is currently measuring, then click **Cleanliness Check**. If the probe is clean, a green **Clean** message will be shown. If the probe is partially fouled, a yellow **Becoming Dirty** message will be shown. If the probe is severely fouled, a red **Dirty** message will be shown. In this case, follow the procedure in the **Methods to Cleaning ST Series Probe** section of this manual.

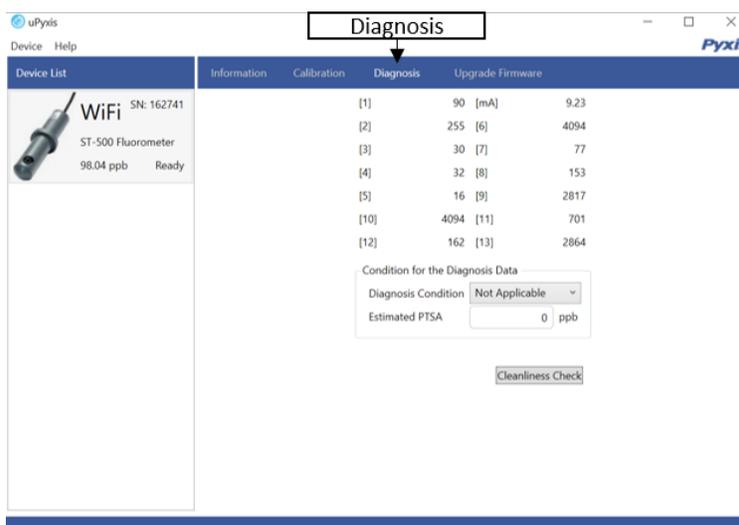


Figure 19.

7 Communication using Modbus RTU

The ST-500 series probe is configured as a Modbus slave device. In addition to the ppb PTSA value, many operational parameters, including warning and error messages, are available via a Modbus RTU connection. Contact Pyxis Lab Customer Service (service@pyxis-lab.com) for more information.

8 Sensor Maintenance and Precaution

The ST-500 series probe is designed to provide reliable and continuous PTSA readings even when installed in moderately contaminated industrial cooling waters. Although the optics are compensated for the effects of moderate fouling, heavy fouling will prevent the light from reaching the sensor, resulting in low readings and the potential for product overfeed if the ST-500 series probe is used as part of an automated control system. When used to control product dosing, it is suggested that the automation system be configured to provide backup to limit potential product overfeed, for example by limiting pump size or duration, or by alarming if the pumping rate exceeds a desired maximum limit.

The ST-500 series probe is designed to be easily removed, inspected, and cleaned if required. It is suggested that the ST-500 series probe be checked for fouling and cleaned/calibrated on a monthly basis. Heavily contaminated waters may require more frequent cleanings. Cleaner water sources with less contamination

may not require cleaning for several months.

The need to clean the ST-500 series probe can be determined by the **Cleanliness Check** using either the **uPyxis®** Mobile App (see the **Mobile Diagnosis Screen** section) or the **uPyxis®** Desktop App (see the **Desktop Diagnosis Screen** section).

8.1 Methods to Cleaning ST Series Probe

Any equipment in contact with industrial cooling systems is subject to many potential foulants and contaminants. Our inline probe cleaning solutions below have been shown to remove most common foulants and contaminants. A small, soft bristle brush, Q-Tips cotton swab, or soft cloth may be used to safely clean the probe housing and the quartz optical sensor channel. These components and more come with a Pyxis Lab **Inline Probe Cleaning Solution Kit** (P/N: SER-01) which can be purchased at our online Estore/Catalog <https://pyxis-lab.com/product/st-series-probe-cleaning-kit/>



Figure 20. Inline Probe Cleaning Solution Kit

To clean the ST series probe, soak the lower half of the probe in 100 mL inline probe cleaning solution for 30 minutes. Rinse the ST series probe with distilled water and then check for the flashing blue light inside the ST series probe quartz tube. If the surface is not entirely clean, continue to soak the ST series probe for an additional 30 minutes. Use the small, soft bristle brush and Q-Tips cotton swabs as necessary to remove any remaining contaminants in the ST series probe quartz tube.

8.2 Storage

Avoid long term storage at temperature over 100 °F. In an outdoor installation, properly shield the ST-500 series probe from direct sunlight and precipitation.

9 Troubleshooting

If the ST-500 series probe output signal is not stable and fluctuates significantly, make an additional ground connection – connect the clear (shield, earth ground) wire to a conductor that contacts the sample water electrically such as a metal pipe adjacent to the ST-500 series tee.

Carry out routine calibration verification against a qualified PTSA standard. After properly cleaning the ST-500 series sensor, carry out the zero point calibration with distilled water and slope calibration using the qualified PTSA standard. Pyxis Lab **PTSA Standards** can be purchased at our online Estore/Catalog <https://pyxis-lab.com/product/ptsa-100/>



Figure 21. PTSA 100 Standard

10 Contact Us

Pyxis Lab, Inc

1729 Majestic Dr. Suite 5
Lafayette, CO 80026 USA

www.pyxis-lab.com

Phone: +1 (866) 203-8397

Email: service@pyxis-lab.com